

# What whānau told us...



## They want a life where they have ...

- ▶ stability
- ▶ a job
- ▶ a kāinga
- ▶ a car

“To build a home with loved ones in”  
 “House, money, car, job, family, happy”



## They want to work on ...

- ▶ having better hauora, mental health and wellbeing
- ▶ substance use and addiction issues
- ▶ having less stress

“To be a better person inside and out”  
 “Cut down on my drinking and try and get healthy”



## They want services that ...

- ▶ are easy to find and access
- ▶ are empathetic
- ▶ grow their sense of belonging
- ▶ provide useful information about services and what's available
- ▶ have staff with lived experience
- ▶ offer practical support e.g., food, furniture and budgeting

“To have household things; bedding, cooking, and cleaning”  
 “To understand my needs and to treat me with dignity”  
 “Just a lot more information about your services”



## They dream about ...

- ▶ being the best person they can be for themselves, their children and whānau
- ▶ owning their own home
- ▶ traveling
- ▶ setting up a business
- ▶ working fulltime
- ▶ connecting to whānau, whakapapa and mātauranga Māori

“To be a better father for my son and excel in my artwork”  
 “Get out of Auckland, buy a house, set my family up, give security to my kids, buy a boat for my dad”

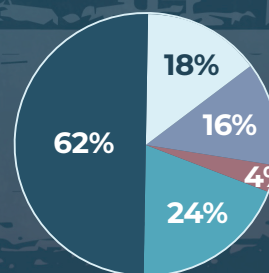


## They value ...

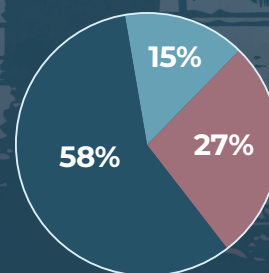
- ▶ the positive impact that Housing First organisations are making

“I am so thankful and grateful for your guys service and for helping me not being homeless. P.S keep up the fantastic work.”  
 “I would like you to know how impactful and helpful your comment you made to me was ...”Bro, just sit back, chill, relax and let us work our magic”. This was an important and very beneficial part of my journey towards recovery and a better life. Thank you.”

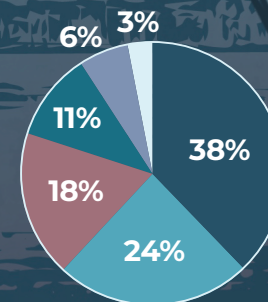
## Of the 55 people interviewed ...



**Ethnicity\***



**Gender**



**Age**

\* Please note: Whānau were able to choose multiple answers in relation to their ethnicity.

Source: The above key findings have been extrapolated from research that Housing First Auckland Collective (HFAC) conducted during September and October 2022. Fifty-five whānau were interviewed by peer support workers from HFAC organisations.

